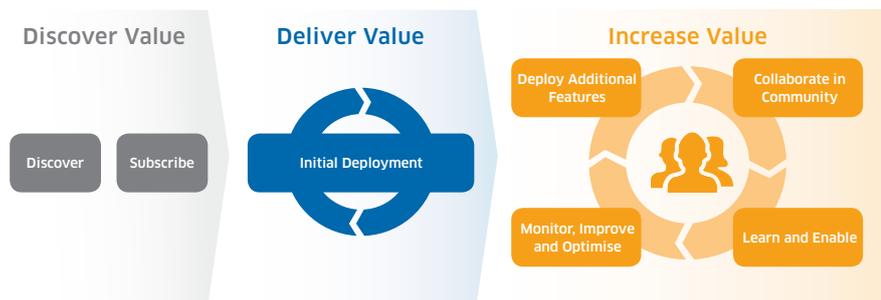


Enhance Your Understanding of Workday

Workday offers a wide range of post-deployment services to help customers maximise the value in their investments. We have a broad mix of standard and premium services tailored to meet your needs—whether you are planning to roll out new technology, looking to enhance your current configuration, or just trying to determine whether a particular product feature is the right fit.



As Workday customers look to expand their feature footprints, they may first need to fully understand a specific feature area. Workday offers two services: the Next Level Series (included in the subscription price) and Enablement Workshops (offered at a low cost and designed to enhance understanding of Workday functionality).

Next Level Series

Feature Focus Sessions: Wondering if you should expand your Workday footprint and deploy more functionality? These 1-hour product demonstrations delivered by Workday product experts provide a detailed introduction into specific feature areas, including considerations for deployment. Designed for the full project team, sessions are presented live via WebEx every other week and recorded so they can also be viewed on demand.

Past topics have included Talent (7 recordings), Compensation (6 recordings), Onboarding (1 recording), and Technology (6 recordings). Since they are recorded, view them as your schedule allows. Sessions for 2013 include refreshes of Talent and Compensation, as well as new ones on Absence Management and Benefits. Tune in to tune up your Workday knowledge!

Post-Deployment Services

| | Included | Additional Cost |
|-----------------------------------|----------|-----------------|
| The Next Level | + | |
| Coffee Break Sessions | + | |
| What's New | + | |
| Premium Customer Success | | + |
| Enablement Workshops | | + |
| Jumpstart Services | | + |
| Deployment Services | | + |
| Office Hours | | + |
| Review/Recommend Services | | + |
| Production Integration Assistance | | + |
| On Demand Education | | + |

Value

- Focused on your success – not just on go-live or buying the next module
- Ease adoption of new Workday capabilities to realise and increase value
- Deep expertise where and when you need it
- Learn and grow your own expertise with our help

Anticipating the Road Ahead: Wait... What? Workday delivers an update every 4 months? How do we plan for that? How do we manage our internal priorities and budget for continued Workday enhancements? These 30-minute interactive webinars target Human Resource/HRIS leaders as well as internal Workday champions in IT and Finance. Facilitated by former Workday customer executive, Jeni Fitzpatrick, the series starts in January 2013 to cover:

- Planning ahead and budgeting
- Building and managing your Workday cadence
- Structuring for success: roles, skills, and structures
- Breaking down boundaries: IT, finance, HR, and HRIS as one team
- It's a small world: lessons learned from global deployments
- Restructuring or relocation
- Mergers and acquisitions

Register for all Next Level sessions on the Workday Community at <https://community.workday.com/training/31859>, or email customer.enablement@workday.com for additional information.

Enablement Workshops

Are you a DIY (deploy it yourself) shop? Do you like to get in and configure, but sometimes need a little focused support, knowledge and coaching to get you going?

Workday Enablement Workshops are hands-on, two-day workshops consisting of lectures, demonstrations and activities on a specific feature area. The objective is to enable you to configure and deploy the feature. During the workshop, you'll spend time in your own sandbox tenant and work on the configuration alongside our expert coaches and Workday Solution Architects.

In 2013, Workday will offer Enablement Workshops in the areas listed below. Be sure to check the Community often, though, as we frequently update our offerings based on the new update features.

- Onboarding
- Reporting and Analytics
- Job Change
- Open Enrolment
- Performance and Goal Management
- Compensation - Annual Events
- Business Process Review and Redesign
- Financials TBD
- EMEA - specific TBD
- Absence Management
- Talent Management

Register for the workshops via the Learning Management System on Community (search for "enablement workshop") or email customer.enablement@workday.com. Workshops cost \$1,200 or two training credits.



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