Datasheet

Workday Success Plan Accelerate

Subscription-based Workday Success Plans provide comprehensive expertise, support, and education that help you to multiply the success of your Workday investment and embrace all that Workday has to offer—from core products to features of our AI, Workday Illuminate™, Workday agents, and more.

Enable your team to deploy, activate, and optimize Workday.

Maximize the value of your Workday platform with **Workday Success Plan Accelerate**. The Accelerate plan enables your team to deploy, activate, and optimize your Workday platform - including core products, Workday AI features, Workday Agents, and more. Leverage tailored deployment guidance, in-tenant advice, and on-demand learning to expand your team's Workday expertise and embrace innovation with confidence.

- Drive value from day one with access to tailored guidance during deployment on change management, testing, project management, and more.
- Maximize end-user adoption with personalized change management guidance throughout life in production.
- Access one-to-one configuration and adoption guidance in-tenant from Workday experts—helping you work faster, not harder.
- Elevate skillsets and inspire your team with in-depth, expert-led education and just-in-time learning on-demand.
- Strengthen the expertise of your administrators with training credits that can be used to enroll in both instructor-led and self-directed courses.
- Identify feature adoption opportunities that align to your business objectives with detailed tenant assessments.
- Focus on the road ahead with comprehensive global support available 24/7/365 at all severity levels.

Key Benefits

- Discover which Workday features, agents, apps, and orchestrations best address your business objectives.
- Plan and prepare for successful deployments.
- Activate Workday capabilities and expand team skills to confidently manage Workday.
- Optimize your Workday platform to leverage innovation, reduce risk, and plan for growth.

Key Features

- Guidance during deployment on testing, change management, and more
- Personalized change management guidance throughout life in production
- One-to-one, in-tenant guidance for configuration and adoption
- In-depth, expert-led education and just-in-time learning on-demand, including instructor-led and self-directed training courses
- Tenant assessments designed to identify opportunities for feature adoption
- Global support available 24/7/365 at all severity levels

Accelerate

Connection and Engagement

Collaborate, spark ideas, and share challenges with peers through Workday-facilitated small-group sessions, Workday Community, and more.

Community Access: Access our one-stop, single-sign-on hub where you can explore Workday learning and knowledge, perform critical business tasks for managing your goals with Workday, and engage with peers and Workday experts.

Collaboration Crews: Share, brainstorm, and connect with peers in Workday-facilitated small-group sessions.

Workday Rising Passes: Get free general admission to Workday Rising®. Connect with peers, learn about our latest innovations, and get answers from Workday experts.

Education and Learning

Access training and education that enables your team members to expand their Workday expertise like never before.

Feature Release Reviews (Webinars): Engage directly with the Workday product management team on live webinars prior to the biannual release of new features. Get your questions answered live and get up to speed on new functionality more quickly.

Learn On-Demand: Get unlimited access to on-demand, just-in-time learning via short topic-specific videos and job aids. Solve on-the-job challenges swiftly and achieve greater independence as you learn and grow with Workday.

Product Overview Trainings: Watch short product-specific videos on-demand for a foundational understanding of your Workday product and how to get started.

Training Credits: Build and deepen the expertise of your administrators with training credits that can be used to enroll in both instructor-led and self-directed courses. These credit-based courses align to specific product areas, job roles, and system responsibilities, helping administrators develop the in-depth knowledge needed for confident system ownership and long-term success.

Workday Adaptive Planning Administrator Training Kit: On-demand, self-paced learning courses for Workday Adaptive Planning administrators. Boost your Workday knowledge through videos, how-to demonstrations, and more.

Workday Pro—Exam Fee Waiver: For customers who want to develop the highest standard of Workday knowledge, take the Workday accreditation program exam for free.

Workday VNDLY Administrator Training Kit: On-demand, self-paced learning courses for Workday VNDLY administrators. Boost your Workday knowledge through videos, how-to demonstrations, and more.

> Investing in Workday Success Plans has been an absolute game changer for me and my team. With a tiny team and a rapidly evolving organization, having access to expert advice at our fingertips has been a lifesaver.
>
> **Global Senior Director, People Data Analytics & HRIS**
> Monks

Accelerate	
Self-Guided Tools From change management to testing, governance, and adoption kits, access self-guided tools and resources on the go.	**Adoption Kit:** Improve self-sufficiency for your managers and employees and boost end-user adoption with just-in-time job aids, videos, and templates for common self-service tasks. **Change Management Guidance Kit:** Navigate change and maintain end-user engagement with foundational advice via self-service resources and materials on Workday Community. **Feature Accelerator Library:** Quickly self-deploy or enhance features with exclusive online content to stay agile in times of change. **Support Model and Governance Kit:** Design your future support and governance model before go-live and refine throughout your Workday journey, with unlimited on-demand access to leading practices and activities. Leverage templates that help you identify a support team, enhance operations, and build or strengthen a model for governance and stakeholder engagement. **Testing Guidance Kit:** Test and roll out new features with confidence, using on-demand testing templates and concise supporting materials that help you successfully plan and execute testing. **Usage Monitoring:** See how your end users are using and adopting Workday, with monthly usage insights delivered directly to your inbox.
Expert Guidance and Insight Set yourself up for success with expert guidance that helps you connect the dots between your business objectives and Workday capabilities.	**Accelerator Webinars (Live Experts):** Elevate skillsets and inspire your team with live and on-demand webinars designed to grow their expertise and boost confidence in managing Workday. Discover product features, learn best practices, and understand the why, when, and how of feature adoption. **Ask-an-Expert:** Help your team work more efficiently and productively with direct access to in-tenant guidance on configuration and adoption, demonstrations of products you own, and more. **Deployment Guidance Services:** Maximize the success of your deployment with tailored guidance and access to quick, just-in-time Workday expertise on key topics including project management, testing, change management, and more. **Feature Adoption Assessment:** Get a prescriptive tenant review to identify product feature adoption opportunities that align to your business objectives.

Accelerate

Optimization Packages

Get access to in-depth tenant assessments and personalized change management guidance when you need it throughout life in production.

Change Management Guidance: Strengthen your change management plan and processes to maximize end-user adoption in production. Partner with a Workday change management expert who will seek to understand your organization's unique challenges, share best practices from across the ecosystem, and leave you with a set of actionable recommendations.

Functional Review: Get an in-depth tenant assessment designed to identify opportunities to optimize your configuration in a selected product area, boost operational efficiency, and improve end-user experience.

Support

Rest easy with global support available 24/7/365 at all severity levels.

Accelerate Technical Support (24/7 P1–P5): Access technical support 24/7/365 for all issue severity levels (P1–P5).

Workday Success Plans offer flexible, results-oriented support that grows with your business. No matter where you are in your Workday journey, there's a Workday Success Plan designed to help you reach your business goals. **Learn more.**

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