

Financial Analyst Day

September 17, 2024



Agenda

Our Platform Opportunity

Carl Eschenbach • CEO

Al and Innovation

Ali Fuller • SVP, Experience

Full Suite Success

David Somers • Chief Product Officer

International and Partner Momentum

Doug Robinson • Co-President

Financial Framework

Zane Rowe • CFO

Q&A



Safe Harbor Statement

This presentation may contain forward-looking statements for which there are risks, uncertainties, and assumptions.

Forward-looking statements may include any statements regarding our strategies or plans for future operations; growth and opportunities; new features, enhancements, or upgrades to our existing applications or plans for future applications; projections of revenues, gross margins, earnings, or other financial items; and any statements of expectation or belief. Forward-looking statements are based only on currently available information and our current beliefs, expectations, and assumptions regarding the future of our business, future plans and strategies, projections, anticipated events and trends, the economy, and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks, and changes in circumstances that are difficult to predict and many of which are outside of our control. Our actual results and financial condition may differ materially from those indicated in the forward-looking statements, and therefore you should not rely on any forward-looking statements that we may make. Further information on risks that could affect Workday's results is included in our filings with the Securities and Exchange Commission which are available on the Workday investor relations webpage: www.workday.com/en-us/company/about-workday/investor-relations/overview.html.

Workday assumes no obligation for, and does not intend to update, any forward-looking statements, except as required by law. Any unreleased services, features, functionality, or enhancements referenced in any Workday document, roadmap, blog, our website, press release, or public statement that are not currently available are subject to change at Workday's discretion and may not be delivered as planned or at all.

Customers who purchase Workday services should make their purchase decisions based upon services, features, and functions that are currently available.

Use of Non-GAAP Financial Measures

In addition to financial results presented in accordance with generally accepted accounting principles (GAAP), this presentation includes certain non-GAAP financial measures of performance. These non-GAAP financial measures are in addition to, and not a substitute for or superior to, measures of financial performance prepared in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies. Refer to the Appendix for an explanation of non-GAAP financial measures, and why management believes these measures provide useful information.

Carl Eschenbach







Showcasing the Power of the Workday Platform



Illuminate



Agents



🖖 User Experience + Al Assistant



Evisort Acquisition



Leader in Al-powered document intelligence

Unlocks value of unstructured business data

Workday + Evisort: Al-powered document intelligence solutions across Workday's suite of applications

Our Journey



19,900+ employees worldwide



95%+

gross revenue retention¹



10,500+ global



70M+

users under contract



60%+ of the F500 use Workday



30+ offices worldwide

²⁰¹² \$274M

2016 \$1.6B

\$8.4B² Total Revenue

FORTUNE 500

\$4.3B

2020

2020

Workday Extend

w

2005 Workday founded

2006 Workday HCM

222



2008Workday
Financial
Management

2013 Al

Diversity = Durable Growth

FY27 and beyond

Segmentations

Industries

Geographies

Platform

Ecosystem

\$8.4B¹ Total Revenue









Shareholders

The Workday Platform

Workday Marketplace

Customers' Industry Ecosystem

















Extensibility and Interoperability	Workday Extend		Workday Integration Cloud	
Experience	Conversational AI We	ob Or	mni-Channel	Mobile
The Workday Suite	HR PI		nance	
Workday Illuminate 👉	Intelligent Data Core	Domain-Specific LL	LMs Al Gat	eway
Technology Core	Security Re	siliency Bu	siness Process	Data Model









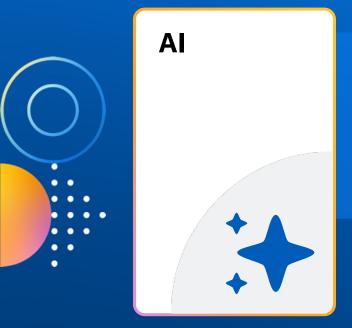
Medium-Term Outlook

FY26 and FY27

- 1596

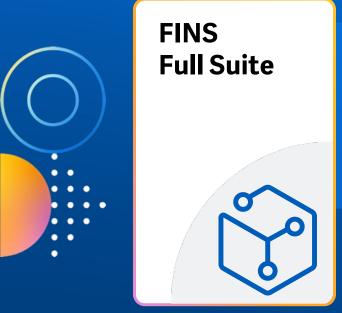
Annual Subscription Revenue Growth

SO %
Non-GAAP
Operating Margin¹



- Platform with Data and Context Advantage
- Functionality Driving Strong Win Rates
- Transformational Areas Expand TAM





- Financials Focus
- Increased TAM and Win Rates
- Focus Industries and Medium Enterprise Driving Growth





International



- ~50% of TAM is Outside the U.S.²
- 25% of Current Total Revenue³





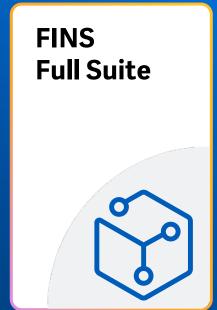


Partners

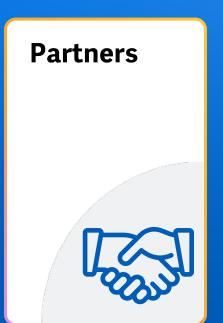
- 500+ Sales Partners: 5x Increase¹
- ~400 Innovation Partners: 2x Increase²
- Strategic Partnerships Expand TAM



















Emerging Growth Areas



Emerging Growth Areas

- U.S. Federal Government
- Japan
- Student
- Emerging Enterprise







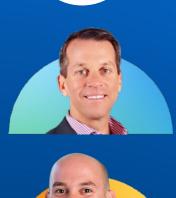




Emerging Growth Areas



Leadership Team



















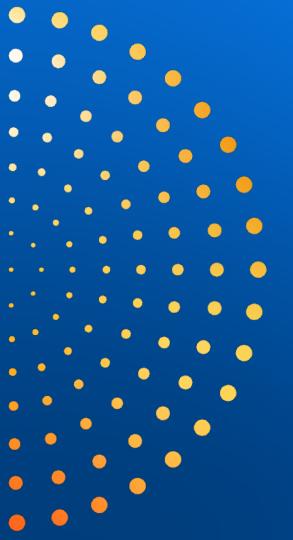












Growth Drivers Update

Ali Fuller

SVP, Experience

David Somers

Chief Product Officer

Doug Robinson

Co-President



A I A N D I N N O V A T I O N

Ali Fuller

SVP, Experience



Workday's Unique Positioning





Data and Context



Platform Approach



Experience



3x Innovation



Value Centric Approach

Workday Illuminate

Al that fundamentally transforms your business.



ACCELERATE

Automates to Simplify Routine Tasks

ASSIST

Reduces Cognitive
Load for Users



TRANSFORM

Adapts, Learns, and Optimizes Key Business Processes

Return on Investment

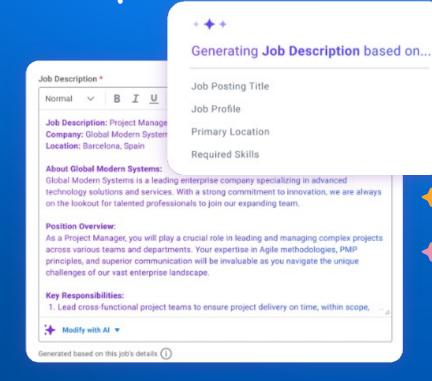
Workday Illuminate Accelerate

Getting current work done faster

SIMPLIFIED CONTENT CREATION

Create easily. Refine intelligently.

Create, summarize, and extract information using learned patterns from existing data.



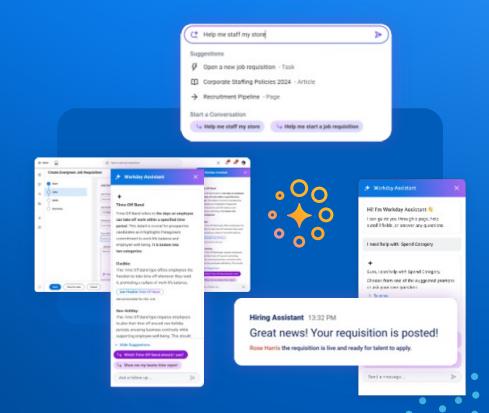


Workday Illuminate Assist

Reduces cognitive load

DISCOVER AND ACTION

Natural language companion through the entire experience. Conversational search and natural language interaction that makes it easy to find what you're looking for. Generative Al-powered guidance helps complete tasks faster and with greater confidence.



Workday Illuminate Transform

Transforms critical business processes

AI AGENTS & ORCHESTRATION

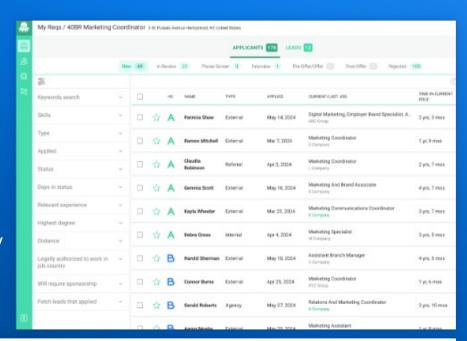
Autonomous, performs tasks or makes decisions on behalf of a user.
Coordinates and manages multiple Al Agents, ability to handle complex processes, adapt and learn.



A Glimpse into Our Recruiter Al Agent

25%

Increase in Recruiter Capacity





You have **3 referral candidates** for *Req 1245* awaiting your review for over 5 days.

View Referrals

A Glimpse into Empowering Managers with Al

31%
Reduction in Time-to-Offer



Great news! Your req is posted!

You can copy the following link to share it on your professional networks: www.externalposting.com

Open Tasks



Below are your open tasks to ensure your job is filled as quickly as possible with the best talent.

Review Candidates (15) →
Interview (1) →





David Somers

Chief Product Officer



Driving Growth Across Our Core Markets



Full Suite Driving Growth





FINS/Full Suite: Why It Matters

Doubles our TAM

Higher Win Rates

Furthers our Al Advantage

The Way Many Industries Buy



FINS/Full Suite: Momentum in the Last Year

>1/3 of New Deals are Full Suite¹

Built Foundation of FINS Sellers



Medium Enterprise and Industry Driving Growth

Industry: Closer Look at SLED & Healthcare

Healthcare



5,000+

Customer Opportunity

State and Local



~60%

of Customers Full Suite

4,000+

Customer Opportunity

Higher Ed



~80%

of Customers Full Suite

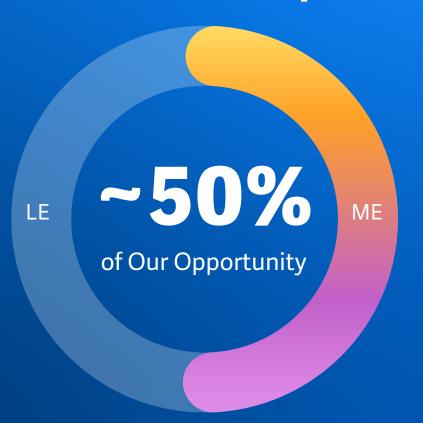
3,000+

Customer Opportunity





Medium Enterprise



Medium Enterprise



FINS/Full Suite: Where Are We Headed?

Deepening Industry Footprint

Medium Enterprise / Accelerate

International Localization

Partners Accelerate Innovation

Al: Connecting HCM + FINS







Doug Robinson

Co-President



International: Why It Matters

~50% of our TAM1



Significant Source of Workday Talent





International:

Momentum in

the Last Year

Increasing Win Rates

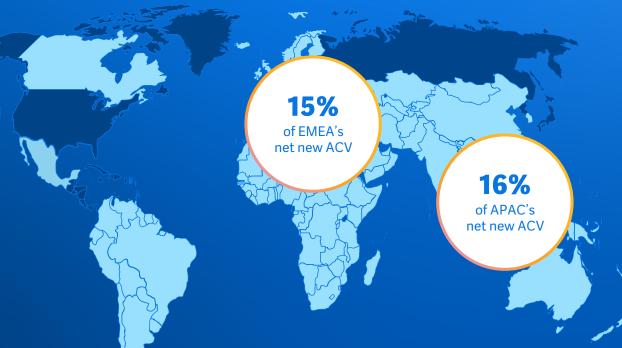




International:

Partner Selling

Momentum in the Last Year





International:

Momentum in

the Last Year

Payroll Partners



International: Japan Momentum in the Last Year

International: Federal Momentum in the Last Year

International: **FINS** Momentum in the Last Year **>25% FINS New Customer** Growth

International: Where Are We Headed?

Global Payroll Connect

FINS Continued Build-out

Partners Accelerate Go-to-Market and Innovation

New Geographies



Partners: Why It Matters

Deliver: 95%+ of

Deployments on Time¹

Grow: Accelerate our Go-to-Market Engine



Build: Accelerate our Innovation

Partners:

Momentum in the Last Year



500 + Partners creating new opportunities



25% + Partner deployment resources

Innovation partners









Strategic partners

Partners: Where Are We Headed?





Zane Rowe



Balanced Growth Formula

Annual Subscription Revenue Growth¹

~15% FY26, FY27

Non-GAAP
Operating Margin

30% FY27 **Net New**

Customer Base

Balanced Growth Formula



ΑI

Al innovation drives strong win rates

FINS /
Full Suite

>1/3 of new customers land full suite¹

Int'l

25% of revenue²

~50% TAM³

Partner Ecosystem

9% of netnew ACV from partners⁴

Accelerating entrance into new markets

Medium Enterprise

~50% of netnew ACV from MF²

Emerging Growth Areas

Federal

Student

Japan

Strategic Partnerships

Balanced Growth Formula

Customer Base

ΑI

FINS /
Full Suite

Int'l

Partner Ecosystem

Employee
Experience &
Workforce
Management

54% Talent Optimization

17% Extend / Extend Pro¹

<5% HiredScore

Al Marketplace

36% Core FINS

36% Financial Planning

28%

Procurement

38% Expenses

Ramping customer base sales capacity

Workday Marketplace

Industry Accelerators **19%** Help

19% Peakon

18% Journeys

<10% Scheduling

<5% VNDLY

Core Markets Support Durable Growth





17%Subscription revenue growth³



21%Subscription revenue growth³



Core Markets Support Durable Growth







Driving Margin Expansion

Annual Subscription Revenue Growth

~15% FY26 FY27

Non-GAAP Operating Margin¹ 30% FY27

- Targeted growth investments / ROI
- Efficiency through scale across people / processes / systems
- Leveraging Al across the company
- Partner innovation on platform
- Partner go-to-market efficiencies
- Global footprint expansion

Strong Cash Flow Generation

Annual Subscription
Revenue Growth

~15% FY26 FY27

Non-GAAP
Operating Margin

30% FY27

Operating Cash Flow Margin

~34%

Free Cash Flow Margin¹

~30%

- Strong working capital benefits supports healthy cash flow growth
- · Efficient capital spending
- Free cash flow generation supports our priorities of organic innovation, strategic M&A, and managing dilution via share buybacks

Focused on Managing SBC/Dilution

Annual Subscription Revenue Growth	~15% FY26 FY27
Non-GAAP Operating Margin	30% FY27
Operating Cash	~34%
Flow Margin	FY27
Free Cash Flow	~30%
Margin	FY27

Stock-Based Compensation as % Revenue

~15% FY27

- Expect SBC to represent ~15% of revenue in FY27 and focused on driving lower over the long term
- Targeting net dilution of ~1% annually¹
- Framework assumes M&A consistent with recent levels; non-material impact to near-term results



Q&A



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We want your feedback.

Please take the survey by scanning the QR code.







Appendix



About Non-GAAP Financial Measures

To provide investors and others with additional information regarding Workday's results, we have disclosed the following non-GAAP financial measures: non-GAAP operating margin and free cash flow margin. Workday's management uses these non-GAAP financial measures to understand and compare operating results across accounting periods, for internal budgeting and forecasting purposes, for short- and long-term operating plans, and to evaluate Workday's financial performance. Management believes these non-GAAP financial measures reflect Workday's opining business in a manner that allows for meaningful period-to-period comparison and analysis of trends in Workday's business. Management also believes that these non-GAAP financial measures provide useful information to investors and others in understanding and evaluating Workday's operating results and prospects in the same manner as management and in comparing financial results across accounting periods and to those of peer companies.

Non-GAAP Operating Margin

Non-GAAP operating margin differs from GAAP in that it excludes share-based compensation expenses, employer payroll tax-related items on employee stock transactions, amortization expense for acquisition-related intangible assets, acquisition-related costs, realignment costs, and gains and losses on strategic investments.

Management believes excluding the following items from the GAAP Consolidated Statements of Operations is useful to investors and others in assessing Workday's operating performance due to the following factors:

- Share-based compensation expenses. Share-based compensation primarily consists of non-cash expenses for employee restricted stock units and our employee stock purchase plan, and includes share-based compensation associated with acquisitions. Although share-based compensation is an important aspect of the compensation of our employees and executives, this expense is determined using a number of factors, including our stock price, volatility, and forfeiture rates, that are beyond our control and generally unrelated to operational decisions and performance in any particular period. Further, share-based compensation expenses are not reflective of the value ultimately received by the grant recipients.
- Employer payroll tax-related items on employee stock transactions. We exclude the employer payroll tax-related items on employee stock transactions in order to show the full effect that excluding share-based compensation expenses has on our operating results. Similar to share-based compensation expenses, this tax expense is dependent on our stock price and other factors that are beyond our control and do not correlate to the operation of our business.
- Amortization of acquisition-related intangible assets. For business combinations, we generally allocate a portion of the purchase price to intangible assets. The amount of the allocation is based on estimates and assumptions made by management and is subject to amortization. The amount of purchase price allocated to intangible assets and the term of the related amortization can vary significantly and are unique to each acquisition and thus we do not believe this activity is reflective of our ongoing operations. Although we exclude the amortization of acquisition-related intangible assets from these non-GAAP financial measures, we believe that it is important for investors to understand that such intangible assets were recorded as part of purchase accounting and contribute to revenue generation.
- Acquisition-related costs. Acquisition-related costs include direct transaction costs, such as due diligence and advisory fees, and certain compensation and integration-related expenses. We exclude the effects of acquisition-related costs as we believe these transaction-specific expenses are inconsistent in amount and frequency and do not correlate to the operation of our business.
- Realignment costs. Realignment costs are associated with a formal restructuring plan and are primarily related to employee severance, the closure of facilities, and cancellation of certain contracts. We exclude these expenses because they are not reflective of ongoing business and operating results.
- Gains and losses on strategic investments. Our strategic investments include investments in larely stage companies that are valuable to Workday customers and complementary to Workday products. Gains and losses on strategic investments may result from observable price adjustments and impairment charges on nonmarketable equity securities, ongoing operations.
 guistments and impairment charges on nonmarketable equity securities, ongoing mark-to-market adjustments on marketable equity securities, and the equity investments. We do not rely on these securities to fund our ongoing operations nor do we actively trade publicly held securities, and therefore we do not consider the gains and losses on these strategic investments to be reflective of our orgoing operations.

Free Cash Flow Margin

We define free cash flows as net cash provided by operating activities minus capital expenditures. Free cash flow margin is calculated as free cash flows as a percentage of total revenues. We use free cash flow margin as a measure of financial progress in our business, as it balances operating results, cash management and capital efficiency.

Limitations on the Use of Non-GAAP Financial Measures

These non-GAAP financial measures should be considered in addition to, not as a substitute for or in isolation from, measures prepared in accordance with GAAP. Further, these non-GAAP measures may differ from the non-GAAP information used by other companies, including peer companies, and therefore comparability may be limited. Management encourages investors and others to review Workday's financial information in its entirety and not rely on a single financial measure.

The Company has not provided a reconciliation of its forward outlook for non-GAAP operating margin with its forward-looking GAAP operating margin in reliance on the unreasonable efforts exception provided under Item 10(e)(1)(i)(B) of Regulation S-K. The Company is unable to predict with reasonable certainty the amount and timing of adjustments that are used to calculate this non-GAAP financial measure, particularly related to stock-based compensation and its related tax effects, acquisition-related costs, and realignment costs.

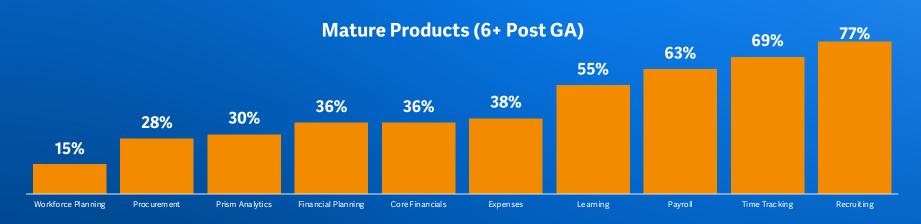
Other Business Metrics

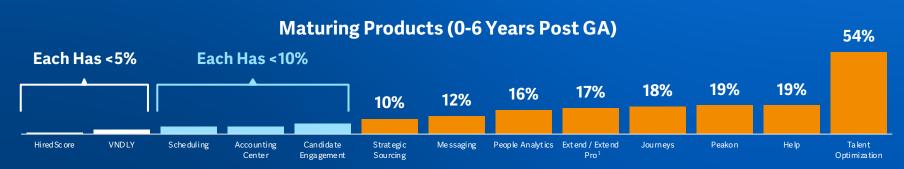
Gross Revenue Retention Rates

Gross revenue retention rates measure the percentage of recurring revenue retained from existing customers. The metric takes into account recurring revenues lost to product or customer churn, and does not account for additional revenue earned from add-ons or net expansions, which include volume and price adjustments. Gross revenue retention rates are calculated by taking the current period-end annual recurring revenue ("ARR") of our customers that we retained year-over-year, excluding add-ons and net expansions, divided by the total ARR from that same set of customers at the end of the corresponding prior period.

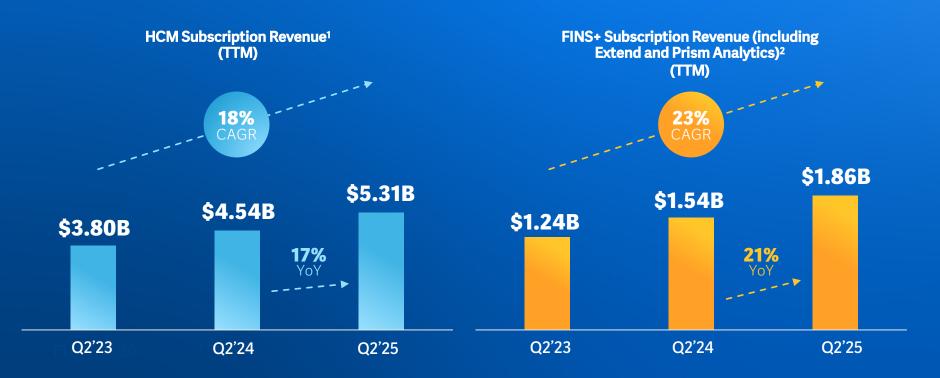
Our gross revenue retention rates are based on ARR, which represents the annualized value of active subscription contracts as of the end of each period. Each subscription contract is annualized by dividing the total contract value by the number of days in the contract term and then multiplying by 365. We exclude certain subscription contracts from the calculation, including contracts with terms less than one year that are distinct from our core product offering, such as contracts for tenants which are used for implementation and testing. To the extent that we are negotiating a renewal with a customer after the expiration of the subscription, ARR is not adjusted until a draft renewal agreement is signed or the customer churns. We calculate ARR on a constant currency basis using exchange rates set at the beginning of each fiscal year. ARR is a non-GAAP financial measure and should be viewed independently of, and not as a substitute for or combined with, revenue and unearned revenue.

Updated Product Attach Rates





Core Markets Support Durable Growth



Core Markets Support Durable Growth

