



## Workday Success Plan Enhanced

When you become a Workday customer, you invest in a powerful system that helps you stay agile and plan for what's next in a rapidly changing world. But that's just the beginning. The more you learn to use and adopt Workday features, the more value you stand to gain.

Workday Success Plan Enhanced offers exclusive resources and expertise to help you get the most out of your investment in Workday. With this service plan at your fingertips, you have the tools you need to boost productivity, drive engagement, and increase value throughout your journey with Workday.

### The guidance you need, right when you need it.

With Workday Success Plan Enhanced, you have access to the right resources at the right time to empower your teams and reach your goals.

Work with experts to create a clear action plan for adopting the most critical features to meet your most pressing needs. Stay aligned and informed with follow-up meetings and feature release reviews. Choose the right configurations based on your unique objectives. Connect with other customers who have experienced similar challenges. You also gain unlimited, on-demand access to learning libraries and an adoption kit. As well, earn discounts on Jumpstart Services, Review and Recommend consultations, and other customer enablement programs to help you adopt and optimize Workday across your organization.



Think of this like you would a personal fitness trainer who understands your goals, works with you to jointly map out a plan, and then has tricks and tips up their sleeve to ensure you reach your goal.

**Emily McEville,**  
Chief Customer Officer, Workday

### Key Benefits

- Uncover value, reduce costs, and empower teams to use Workday more effectively
- Meet your business objectives with continuous support from Workday experts
- Prepare for what's next on your Workday journey

### Key Features

- Exclusive access to experts for configuration guidance and troubleshooting
- Facilitated feature adoption planning
- Collaboration with peer customers and unlimited access to on-demand learning libraries
- Preferred pricing and discounts on services and programs

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### Discover

Essential knowledge, resources, and incentives to help you discover all the capabilities Workday has to offer.

**Feature Release Reviews:** Participate in feature release reviews led by Workday product managers.

**Learn On Demand:** Unlimited access to topic-specific videos and job aids.

**10% Discount:** Save on eligible customer enablement services.

**Workday Pro:** Receive unlimited Workday Pro registration fee waivers.

**Workday Rising:** Get one Workday Rising pass per year.

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### Align

Proactive support to align your plans, strategies, and goals.

**Alignment Meetings:** Track progress on your feature adoption plans.

**Collaboration Crews:** Share, brainstorm, and connect with peer customers in Workday-facilitated sessions.

**Feature Adoption Planning:** Map your objectives to the right features and identify the Success Plan services that will help you meet your goals.

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### Adopt

Guidance and collaboration so you can move forward faster.

**Accelerator Webinars:** Discover features, leading practices, and use cases.

**Adoption Kit:** Encourage user adoption with job aids, videos, and templates.

**Ask-an-Expert:** Get on-demand, personalized guidance and troubleshooting on your configuration use case.

**Change Guidance:** Manage deployments, releases, and adoption communication and engagement.

**Testing Guidance:** Facilitate Workday release testing, execution, and planning.

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## Built to support your success.

We offer customer success resources, 24/7/365 support, and access to [Workday Community](#) to all customers as part of Workday Success Plan Standard. With the subscription-based Workday Success Plans, you have the tools and resources you need to meet your business objectives so you can embrace the future with confidence. Get expert guidance on which features to adopt. Give power to your people by upskilling and reskilling your in-house talent. And plan for what's next in a changing world with a deeper understanding of everything Workday can do.

No matter where you are on your Workday journey, we have a Success Plan that's right for you. [Learn more.](#)



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