Workday Success Plan Accelerate

Workday Success Plans deliver a success multiplier on your Workday investment. Designed to help your business adapt and thrive in this new age of work, our subscription-based plans give you direct access to an extensive network of experts; proactive, ongoing problem-solving; services that build team competency; and a rich library of education and self-guided resources right-sized for your needs.

Enable your team to deploy, adopt, and optimize Workday.

Maximize the value of your Workday platform through deployment and beyond with **Workday Success Plan Accelerate**. Accelerate enables your team to deploy, adopt, and optimize your Workday platform with tailored deployment guidance, in-tenant advice, and on-demand learning to expand your team's Workday expertise and help you keep pace with innovation.

- Drive value from day one with access to tailored guidance during deployment on change management, testing, project management, and more.

- Maximize end-user adoption with personalized change management guidance throughout life in production.

- Access one-to-one configuration and adoption guidance in-tenant from Workday experts—helping you work faster, not harder.

- Elevate skillsets and inspire your team with in-depth, expert-led education and just-in-time learning on-demand.

- Identify feature adoption opportunities that align to your business objectives with detailed tenant assessments.

- Focus on the road ahead with comprehensive global support available 24/7/365 at all severity levels.

Workday Success Plans can also help you enhance the value of Workday Illuminate™—our next-generation AI. We'll help you connect the dots between your business objectives and Illuminate capabilities, keep pace with AI innovation, and elevate your team's skills to feel confident leveraging AI.

Key Benefits

- Deploy with confidence and drive value from day one.
- Connect the dots between your business objectives and Workday capabilities.
- Increase productivity and efficiency, elevate skillsets, and inspire your team.
- Keep pace with innovation.
- Enhance the value of Workday Illuminate—our next-generation AI.
- Focus on the road ahead with comprehensive global support.

Key Features

- Guidance during deployment on testing, change management, and more
- Personalized change management guidance throughout life in production
- One-to-one, in-tenant guidance for configuration and adoption
- In-depth, expert-led education and just-in-time learning on-demand
- Tenant assessments designed to identify opportunities for feature adoption
- Global support available 24/7/365 at all severity levels

Accelerate

Connection and Engagement

Collaborate, spark ideas, and share challenges with peers through Workday-facilitated small-group sessions, Workday Community, and more.

Community Access: Access our one-stop, single-sign-on hub where you can explore Workday learning and knowledge, perform critical business tasks for managing your goals with Workday, and engage with peers and Workday experts.

Collaboration Crews: Share, brainstorm, and connect with peers in Workday-facilitated small-group sessions.

Workday Rising Passes: Get free general admission to Workday Rising. Connect with peers, learn about our latest innovations, and get answers from Workday experts.

Education and Learning

Access training and education that enables your team members to expand their Workday expertise like never before.

Workday Adaptive Planning Administrator Training Kit: On-demand, self-paced learning courses for Workday Adaptive Planning administrators. Boost your Workday knowledge through videos, how-to demonstrations, and more.

Feature Release Reviews (Webinars): Engage directly with the Workday product management team on live webinars prior to the biannual release of new features. Get your questions answered live and get up to speed on new functionality more quickly.

Learn On-Demand: Get unlimited access to on-demand, just-in-time learning via short topic-specific videos and job aids. Solve on-the-job challenges swiftly and achieve greater independence as you learn and grow with Workday.

Product Overview Trainings: Watch short product-specific videos on-demand for a foundational understanding of your Workday product and how to get started.

Workday Administrator Library: Get on-demand, self-paced learning for Workday administrators. Expand your classroom training with interactive courses designed to boost your Workday knowledge.

Workday Pro—Exam Fee Waiver: For customers who want to develop the highest standard of Workday knowledge, take the Workday accreditation program exam for free.

Workday VNDLY Administrator Training Kit: On-demand, self-paced learning courses for Workday VNDLY administrators. Boost your Workday knowledge through videos, how-to demonstrations, and more.

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Investing in Workday Success Plans has been an absolute game-changer for me and my team. With a tiny team and a rapidly evolving organization, having access to expert advice at our fingertips has been a lifesaver.

Global Senior Director, People Data Analytics & HRIS
Monks

Self-Guided Tools

From change management to testing, governance, and adoption kits, access self-guided tools and resources on the go.

Adoption Kit: Improve self-sufficiency for your managers and employees and boost end-user adoption with just-in-time job aids, videos, and templates for common self-service tasks.

Change Management Guidance Kit: Navigate change and maintain end-user engagement with foundational advice via self-service resources and materials on Workday Community.

Feature Accelerator Library: Quickly self-deploy or enhance features with exclusive online content to stay agile in times of change.

Support Model and Governance Kit: Design your future support and governance model before go-live and refine throughout your Workday journey, with unlimited on-demand access to leading practices and activities. Leverage templates that help you identify a support team, enhance operations, and build or strengthen a model for governance and stakeholder engagement.

Testing Guidance Kit: Test and roll out new features with confidence, using on-demand testing templates and concise supporting materials that help you successfully plan and execute testing.

Usage Monitoring: See how your end users are using and adopting Workday, with monthly usage insights delivered directly to your inbox.

Expert Guidance and Insight

Set yourself up for success with expert guidance that helps you connect the dots between your business objectives and Workday capabilities.

Accelerator Webinars (Live Experts): Elevate skillsets and inspire your team with live and on-demand webinars designed to grow their expertise and boost confidence in managing Workday. Discover product features, learn best practices, and understand the why, when, and how of feature adoption.

Ask-an-Expert: Help your team work more efficiently and productively with direct access to personalized one-to-one in-tenant guidance on configuration and adoption, demonstrations of products you own, and more.

Deployment Guidance Services: Maximize the success of your deployment with tailored guidance and access to quick, just-in-time Workday expertise on key topics including project management, testing, change management, and more.

Feature Adoption Assessment: Get a prescriptive tenant review to identify product feature adoption opportunities that align to your business objectives.

Accelerate

Optimization Packages

Get access to in-depth tenant assessments and personalized change management guidance when you need it throughout life in production.

Change Management Guidance: Strengthen your change management plan and processes to maximize end-user adoption in production. Partner with a Workday change management expert who will seek to understand your organization's unique challenges, share best practices from across the ecosystem, and leave you with a set of actionable recommendations.

Functional Review: Get an in-depth tenant assessment designed to identify opportunities to optimize your configuration in a selected product area, boost operational efficiency, and improve end-user experience.

Support

Rest easy with global support available 24/7/365 at all severity levels.

Accelerate Technical Support (24/7 P1–P5): Access technical support 24/7/365 for all issue severity levels (P1–P5).

Workday Success Plans offer flexible, results-oriented support that grows with your business. No matter where you are in your Workday journey, there's a Workday Success Plan designed to help you reach your business goals. **Learn more.**

workday™