Increase Value: Jumpstart Services

As Workday customers look to expand their feature footprint, they may want or need to take a self-sufficient deployment approach. Jumpstart Services are designed for customers who may have the resources in-house to be hands-on during the deployment to ensure success beyond go-live.

These fixed-priced packaged services are designed to help customers efficiently and effectively extend their deployment with new product features and functionality.

During a Jumpstart, Workday helps a customer understand the full range of available options, then prototypes the solution alongside the customer and supports them after the prototype. The customer will then be able to move the new feature into their production tenant with confidence.

“In our design conversations, we presented our current processes and the consultant would ask questions and challenge us. Through this, we found ways to improve the processes and gain efficiencies.”

—Global Program Manager, SOTI

What We Do

Through an on-site design session, a configuration of a solid working prototype, and knowledge transfer, we:

- Demonstrate and explain key product features
- Document the design and deliver a guide that includes next steps
- Configure a prototype to build upon
- Complete the knowledge transfer and support period

Value

- Identify opportunities for optimization
- Align your configuration with the business as it changes
- Equip teams with an execution plan and recommendations from Workday experts
Workday offers a wide range of post-deployment services to help customers increase the value of their investment. These services address the unique needs of all customers, whether they have limited resources and require access to experts or already have in-house resources and choose to be more self-sufficient.

“Workday’s expertise on reporting and dashboard configuration, and their clarity and timeliness throughout the Jumpstart, made all the difference as I progressed through this project and discovered what was possible.”

– HRIS Analyst, MediaNews Group

To determine if a Jumpstart Services package is right for you, contact us at: customer.enablement@workday.com