



# Workday Integration Cloud Connectors for Financial Management

With Workday Financial Management, organizations are able to bring together accounting, consolidation, planning, procurement, projects, reporting, and analytics into one comprehensive and insightful financial management system. Organizations get unparalleled insight and a state-of-the-art foundation for transactional efficiency and control. And with a single system of truth, organizations have a complete and accurate picture of their business and can proactively respond to organizational, process, and reporting changes without disruption.

The adaptive tools and frameworks in Workday enable organizations to configure their system to continuously meet changing needs. This includes integrations with vital third-party systems to satisfy core business functions, industry and regional requirements, and processes specific to the enterprise. Workday provides a built-in cloud integration solution that enables customer agility in how external systems are connected to Workday applications. This framework has multiple entry points to create and support integrations ranging from web and REST APIs to prebuilt connectors, or even a fully functional integrated development environment (IDE), addressing unique integration needs across all dimensions of skill level and flexibility.

Workday and our ecosystem of certified partners maintain a catalog of flexible and comprehensive integrations across Workday Financial Management and the complete suite of Workday applications. And we deliver these integrations while continuing to provide the benefits of Workday through the Power of One, built in the cloud, for the cloud, with a single user experience.

## Designed for Connectivity

Workday supports multiple ways to connect and integrate to other systems from the simplest to the most complex use case. Integrations can be built quickly by connecting directly with Workday Web Services and REST-based APIs, or by using Workday Integration Cloud. A complete integration toolset built on an Enterprise Service Bus (ESB) embedded in the Workday platform, Workday Integration Cloud is supported by Workday Studio, an eclipse-based IDE for creating custom integrations, and with tooling used for managing and monitoring integrations. All integrations, whether provided by Workday or our certified partners, are surfaced within the Workday application and can be used directly within your business process configurations, providing the flexibility needed for your dynamic business environment.

## Key Benefits

The prebuilt Workday integration connectors are 100 percent built, maintained, and supported by either Workday or our certified partners and provide organizations with the ability to:

- Select from a constantly expanding and maintained connector catalog
- Trust Workday and our partners to support, enhance, and evolve integrations over time
- Monitor and manage integrations proactively through the Workday UI
- Free up IT for more strategic activities by eliminating the need to manage on-premise integration middleware or servers

## Connectors for Many Financial Management Needs

Workday connectors cover one to multiple use cases and encapsulate market best practices and years of experience from Workday or our certified Workday Partners. All connectors are managed and maintained across updates, either by Workday or the providing partner. Each connector-based integration is deployed in the Workday cloud, with the benefits of a fully hosted and managed application. Integrations are versioned, stable, and stay up-to-date with the latest infrastructure, tooling, application, and vendor changes.

## Built in the Cloud, for the Cloud

Connectors drastically reduce deployment time by providing the processing logic, data transformation, and error handling details required to integrate a third-party system with Workday. All connectors are configurable for different customer situations, and because all connectors run in the Workday cloud, customers no longer need to maintain separate integration infrastructure.

Connectors are managed just like any other Workday application and follow the same Workday update schedule. Updates include improvements to Workday core applications—for compliance and to support additional application features—and enhancements and updates for tooling and infrastructure. In addition, Workday manages a joint roadmap with our third-party partners to ensure integrations stay current as partner applications evolve.

## Workday-Provided Financial Management Connectors

*The following represents the current catalog of Workday supported connectors for Workday Financial Management. All connectors listed are managed, maintained, and delivered by Workday. As the ecosystem of integrations is constantly evolving, please contact your Workday sales representative for requirements not reflected here.*

**Accounting Journal Connector:** Enables Workday customers to import accounting journals from external systems and to translate data from external chart-of-account structures into worktags and accounts structures. The connector provides an enhanced user experience, making it easier to manage integration errors for each journal and its journal lines.

**ACH Payments Connector:** Supports U.S. domestic and cross-border direct debit and credit payments. It currently supports PPD, CCD, CTX, and IAT SECs (Standard Entry Class Codes).

**ADP Check Printing Connector:** Automatic Data Processing (ADP) provides comprehensive payroll services and human resources management solutions for businesses of all sizes. ADP is a certified Workday Global Payroll Partner. The ADP Check Printing Connector enables organizations to outsource the Full Service Direct Deposit (FSDD) and printing of payroll checks, payroll advices, and mail label files to ADP.

**BACS Standard 18 Payments Connector:** Supports UK domestic direct credit payments over BACS using the Standard 18 format.

**Bank Statements Connector:** Allows the import of bank statements from any bank and supports a variety of statement formats.

**ISO 20022 Bank Statements Connector:** Supports the importing of bank statements compliant with the ISO 20022 standard. It currently supports version 2 of the ISO 20022 Customer Bank Statement format.

**BAI2 Bank Statements Connector:** Supports the importing of bank statements compliant with the Bank Administration Institute (BAI) standard. It currently supports BAI version 2.

**Check Printing Connector:** Many customers use regional vendors for check printing. Often these vendors have unique requirements for integrating with Workday Financial Management, so a custom integration is needed. This connector is generic and provides customers with a foundation for building custom integrations to third-party check-printing systems or services.

**Cybersource Connector:** Enables Workday customers to accept payments from their customers via credit card. Cybersource is a PCI-compliant third-party solution that manages credit card authorization and payments.

**1099-MISC Electronic Filing Connector:** Generates electronic 1099-MISC that you can upload to the U.S. Internal Revenue Service FIRE website.

**Generic Remittance Connector:** Enables customers to produce a remittance letter to accompany a payment generated by a Settlement Run.

**Payment Lockbox Connector:** Allows the importing of BAI lockbox data from any bank that can generate lockbox format files. Payment information flows directly into the invoice application process in Workday.

**Payments Connector:** Supports a variety of payment protocols that allow you to make payments to any bank. While you won't see a list of supported banks, the connector can be configured (with no additional coding) to connect with any bank and includes cross-border support as well as support for international payments.

**ISO 20022 Payments Connector:** Supports international and domestic payments adhering to the ISO 20022 standard. It currently supports the Credit Transfer and Payment Status version 2 and version 3. Workday offers localization of this payment offering for the UK, Australia, New Zealand, and Single Euro Payments Area.

**Workday Financial Management for Salesforce Connector:** Links Workday Financial Management applications with Salesforce.com (SFDC). This configurable app allows you to map any object in Salesforce to objects in Workday and to control the conditions and timing of the synchronization.

For example, an opportunity that is created in SFDC is also created in Workday and tagged to a prospective customer. When an opportunity is closed in SFDC, the opportunity is updated and a new customer is created in Workday, if required. Customers can capture expenses against open opportunities in Workday. Additionally, projects can be generated in Workday based on triggers from Salesforce, helping you to automate the onboarding process for your project.

## Workday Expenses and Procurement

**American Express Credit Card and Credit Card Transaction Connectors:** Provide a simple way to import corporate credit card and credit card transactions for employees, which can be used in Workday Expenses or Workday Procurement.

**Bank of America SBF Connector:** Enables employees to import corporate credit card (Visa and MasterCard) transactions, which can then be linked to expense items.

**Citibank Commercial File Format Connector:** Provides an easy way for employees to import corporate credit card (Visa and MasterCard) transactions, which can then be linked to expense items.

**MasterCard International Common Data Format (CDF3) Connector:** Makes it easy for employees to import corporate credit cards and credit card transactions, which can be used in Workday Expenses.

**Supplier PunchOut Connector:** Extends Workday Procurement by providing the ability to connect to any PunchOut-enabled supplier.

**Supplier Network Connector:** Enables organizations to connect with any supplier network that leverages cXML (commerce eXtensible Markup Language) and PunchOut. Organizations can use this network to transact with multiple suppliers.

**Travel Booking Connector:** Enables customers to load corporate travel booking data into Workday, providing a unified view of credit card data and expenses reported directly in Workday.

## Certified Solution Partner Connectors for Workday Financial Management



*The following represents the current catalog of Workday-certified connectors for Workday Financial Management from Workday Solution Partners. All connectors listed are managed, maintained, and delivered by the*

*specified partner. As the ecosystem of integrations is constantly evolving, please contact your Workday sales representative for requirements not reflected here.*

### **Adaptive Insights Integration for Budgeting & Planning:**

Workday has partnered with Adaptive Insights to assist customers in search of a solution for budgeting, planning, and analytics. The Adaptive Insights integration provides a seamless solution using features in both human capital management and financial functional areas. Workday remains the system of record for journals, dimensions, accounts, organizational, and financial data. Adaptive Insights uses the Workday Web Service API to derive foundational data from Workday and perform analytics on the extracted financial information. After the analysis is complete, a budget summarizing the results is pushed back into Workday.

### **Ascend Invoice Imaging & Automation Integration to**

**Workday AP:** Ascend's SmartTouch AIR (AIR) imaging product simplifies and automates the job of adding AP invoice information into Workday. AIR interfaces with business-class scanners to image paper invoices and can also import electronic invoices sent by email or residing in a file system. AIR then employs OCR and sophisticated analytical information recognition technology to extract information from the invoice images. This information is then used to create invoices in Workday and either upload the invoice image as an attachment or include a hyperlink to the invoice image stored in Ascend's Enterprise Content Management (ECM) system.

### **Avalara AvaTax Integration for A/R Tax Calculation:**

Avalara's integration to Workday is built on the Workday Studio platform and creates requests directly to the WWS API. Workday remains the system of record for customer contacts and documents, such as contracts, supplier invoices, and customer invoices. The respective tax calculation for these financial objects will use Avalara's core Tax Calculation Service.

### **Informatica Q2C Integration to Salesforce:**

With close collaboration, Informatica has built an integration to facilitate the synchronization of objects between Salesforce and Workday. This integration serves as a baseline for customers undertaking the quote-to-cash use case who are looking to bridge the gap between their CRM solution and financial system of record. The integration features native mapping to Workday attributes as well as a predefined workflow to move data across applications

### **Salesforce Quote-to-Cash Connector (Snaplogic):**

Workday has partnered with Snaplogic to design a predefined template for moving objects between Salesforce and Workday. The connector is built and hosted on the Snaplogic platform and processes events in both batch and real time. This connector enables customers to use a prepackaged quote-to-cash integration and saves time for those synchronizing data between both applications.

## **For More Information**

For more information on Workday connectors or Workday Cloud Connect packages, please refer to: [Workday Documentation on Connectors](#) or [contact us](#).



+1.925.951.9000 | +1.877.WORKDAY (+1.877.967.5329) | Fax: +1.925.951.9001 | [workday.com](http://workday.com)