



Workday for Government

The world of information technology (IT) is changing rapidly. Today's constituents expect a seamless, sophisticated user experience and immediate access to information in every area of their lives. Tablets, smartphones, and web-based applications supported by cloud technologies are quickly eclipsing costly, inflexible, and often outdated standalone IT systems.

Governments have the added challenges of economic pressures and growing citizen expectations. In their focus to improve service delivery while sustaining core-mission activities, many agencies are taking a closer look at how smart technology choices such as Workday can lower operating costs, expand citizen relationships, and ensure continued vitality into the future.

Workday unifies financials, human capital management, payroll, grants, and analytics to bring your entire entity together under one modern, agile, easy-to-use system—all delivered in the cloud. It supports your government's mission for greater efficiency in administrative processes and offers unprecedented insight into the management of programs and services, enabling transformative organizational growth.

Different by Design

Simple enough for the casual user yet robust enough to handle critical back-office tasks, Workday applications are natively built for cloud delivery, offering advantages that are not possible with rigid, on-premise and single-tenant SaaS systems.

- **Better decision-making with real-time analytics:** Built-in reporting tools and real-time, actionable analytics provide a 360-degree view of your agency. This functionality eliminates the need for a data warehouse and for juggling multiple (often expensive third-party) applications to reconcile data across disparate security schemas. The embedded predictive analytics in Workday offers quick and easy drill-downs into and across any dimension of required information without the need to wait for IT to develop reports or implement special tools. With Workday, every action is recorded and tracked, making it easy to maintain audit controls.

Key Benefits

- Increase productivity and user adoption with an intuitive mobile and desktop interface
- Empower your workforce through self-service
- Standardize on industry best practices with more than 300 proven business processes
- Easily configure the system for your specific business needs
- Take action quickly with embedded, real-time analytics

Workday Applications

Financial Management

- Accounting and Finance
- Reporting and Analytics
- Financial Planning
- Expenses
- Procurement
- Inventory
- Projects
- Grants Management

Human Capital Management

- Human Resource Management
- People Analytics
- Workforce Planning
- Recruiting
- Talent Management
- Learning
- Compensation
- Benefits
- Payroll Management
- Time and Absence

Prism Analytics

- Data Discovery
- Data Preparation
- Data Management

- **Continuous innovation and adoption:** Workday eliminates the cost and complexity associated with traditional upgrades by delivering easy-to-adopt automated updates. This multi-tenant cloud delivery model leverages the Power of One—one unified platform, one codeline, one user community—opening the door for faster innovation, easily consumable enhancements, and shared best practices.
- **Rapid deployment and faster time to value:** Workday applications are more cost-effective and faster to deploy than legacy applications and give governments predictable operational expenditures. Workday deployments start immediately and are delivered on time and often under budget.
- **More time to focus on strategic initiatives:** Workday manages all the traditional IT-related aspects of your administrative applications—upgrades, patches, data security, application availability, backup, disaster recovery, performance tuning, operating system, database, network, storage, and maintenance. IT teams can then spend more time focusing on strategic initiatives that help further your mission.

Unified Suite of Applications

The administrative systems in use today by most government agencies were designed and implemented years, if not decades, ago. Due to the rigidity of these now outdated technologies, they've been forced to cobble together disparate systems to address their evolving administrative needs. These costly, inflexible, and siloed systems cannot keep up with the rate of change facing the public sector. Built from the ground up as a unified suite, Workday provides a seamless user and administrative experience across financials, procurement, human resources, talent management, payroll, analytics, and more.

Flexible Technology Foundation

Workday enables you to configure the applications to meet your diverse and unique needs. Unlike legacy systems that require you to conform to a limited set of rigid hierarchies and “vanilla” implementations that are difficult to change, Workday supports multiple dynamic organizational structures that enable managers and other approved users to accurately represent and update organizations and operations in real time, reflecting changes immediately without the need for IT assistance.

Workday also delivers more than 300 business processes optimized with industry best practices to help with standardization. If you have unique needs, the processes and controls can be configured and specialized with an intuitive business process framework. All these options are fluid and adaptable, meaning you will never again be locked into a system that does not work for your organization.

“We are moving toward greater standardization, but given the diversity of functions that we have within county government, we know that we have different practices than non-government organizations. Workday has enabled us to have standardization but also the ability to configure it in ways that meet our individual needs.”

—Gary Robinson,
Budget and Finance Director/CFO, Pierce County

Engaging User Experience

Workday looks and works like your favorite consumer websites, such as Amazon or Google. The modern interface uses internet constructs such as hyperlinks, icons, predictive search, embedded help, and worktags—identifying names that can be used for reporting and associated transactions to give you a 360-degree view of your agency. With minimal training, all users can quickly adopt Workday.

Workday is designed to be mobile-first for smartphones and tablets, and you don't need a separate application for each business process. With Workday, it's all unified in a single mobile experience.

“Workday’s user-friendly environment will enable us to implement workforce planning best practices, engage employees, attract and retain talent, and complete succession planning.”

—Madilyn Zike, CHRO, State of Oregon

Embedded, Actionable, Real-Time Analytics

Workday includes built-in reporting tools and actionable analytics. As a unified suite of applications, there is no need for separate third-party reporting tools or a data warehouse to analyze your information. Rather than juggling multiple applications to reconcile data across disparate security schemas, Workday enables you to build reports, gain insight, and take action in real time.

The Power of One

Workday customers are encouraged to participate in solution development through the Workday Community, an online resource that promotes collaboration across the Workday ecosystem. Customers and partners can share best practices, data migration scripts, integration templates, and more, as well as make suggestions for new functionality. In this way, you can learn from each other to help drive down the total cost of ownership and optimize your Workday experience.

Designed for Today and Tomorrow

With an innovative, fresh foundation and a multi-tenant cloud delivery model, Workday grows and adapts with your agency in ways your legacy systems will never be able to do. Workday has reinvented business applications to help your government run more efficiently and effectively.



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