Workday Touchpoints Kit

As a Workday customer, you can make strategic decisions better, faster, and with more-predictable outcomes with the help of Workday Financial Management combined with Workday Human Capital Management. And with the Workday Touchpoints Kit, there's now a way to understand how these different Workday products interact with each other. The kit helps you identify cross-functional impacts across the full suite. By providing a macro view of the Workday components and the relationships between them, the Workday Touchpoints Kit ensures higher-quality and smarter deployments.

Increase Self-Sufficiency

The Workday Touchpoints Kit can help you understand how the pieces in Workday fit together so you can increase self-sufficiency across your organization. Use the Workday Touchpoints Kit during design, configuration, and testing, and benefit from the latest product information and deployment tips from our product experts. Taking advantage of this knowledge helps to ensure that you avoid costly design and deployment issues.

Understand the Impact of Decisions

The Workday Touchpoints Kit can help you understand which decisions are critical and will have the greatest impact. Learn how to recognize the shared configuration attributes and how each product uses them, and understand the consequences of changing these in the future.

“The Touchpoints training provided the best, most complete overview of how Workday works that I’ve seen and I believe every person involved in a deployment should be required to take it.”

– A Workday Customer from an Educational TV Station

Key Benefits

- Optimize design sessions
- Increase self-sufficiency
- Identify downstream, upstream, and cross-functional impact within the Workday suite of applications
- Examine how Workday functional areas work together
- Reduce rework
- Access tools and information previously only available to consultants
- Enable and accelerate higher-quality deployments
- Rely on heat maps for the most important design attributes to consider during a deployment
- Configure for today with the future in mind
Prepare for Essential Discussions
The Workday Touchpoints Kit can also help you and your team visualize what your consultants recommend and why. By utilizing its framework, you can make sure that you have the right team members in your design workshops to make key decisions. With everyone on the team understanding the intricacies and talking about them up front, you can help reduce rework in the future.

The Getting Started with Workday Touchpoints training provides foundational and deployment information about Workday, and is highly recommended for Workday customers who:

- Are new to Workday
- Have new staff members
- Have experienced staff who would like access to the Workday Touchpoints Kit

This training is not intended to replace our deep-dive training offerings such as our course series on fundamentals.

Gain access to the Workday Touchpoints Kit in two ways:

1. Complete our course, "Getting Started with Workday Touchpoints." This high-level overview of Workday basics includes Workday Touchpoints Kit training. This 6.5-hour course counts for half a training unit. Complete the course material with an 80 percent passing grade to gain access.

2. Complete a Workday Pro track. If you are already a Workday Pro, there are two new trainings specific to Workday Touchpoints that need to be completed in order to gain access.

Access will be granted within five business days after completion of either option.

Full Spectrum of Learning Options
We offer a variety of learning delivery options ranging from independent, self-paced offerings to traditional in-class training. Learn more about Workday Education Services.
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<th>Workday Education Offerings</th>
<th>Description</th>
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<tr>
<td><strong>Learn In-Person</strong></td>
<td>This traditional instructor-led in-classroom training prepares students to meet their job requirements. It combines lectures, social learning, product demonstrations, and hands-on activities.</td>
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<tr>
<td><strong>Learn Remote</strong></td>
<td>Learn Remote offers instructor-led training delivered online. In-person and remote students are combined into a single class, providing the same real-time collaboration, instructor interaction, and learning benefits for both groups. There is no travel needed, which saves you time and money.</td>
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<tr>
<td><strong>Learn Virtual</strong></td>
<td>Our virtual classroom offers the advantages of live instructors without the expense and time associated with travel. Students connect to our training environment and participate remotely, complete hands-on activities, and interact with instructors and other students.</td>
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<td><strong>Learn Independent</strong></td>
<td>Workday offers customers training flexibility with Learn Independent. Students can learn online from anywhere, anytime, and at their own pace with a combination of videos, interactive activities, job aids, and quizzes. Start times begin when it is most convenient for students, and they will retain access to course material indefinitely as long as their Learning Center account remains active.</td>
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<td><strong>Learn On-Demand</strong></td>
<td>Students complete short, topic-specific videos and job aids at their own pace with Learn On-Demand. This training supplements instructor-led offerings and provides students with immediate access to specific course-content in real time. This content often serves as refresher material on specific topics learned in instructor-led courses.</td>
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<td><strong>Workday Pro</strong></td>
<td>Workday Pro is our highest level of customer accreditation. It is designed for individuals who want to acquire deep expertise in Workday. This program trains our Workday Pros to deliver a similar level of value as an external Workday-certified consultant. This accreditation program consists of a number of tracks, each with relevant courses, plus a written test. Accredited Workday Pros receive membership in the private Community group, full access to the Workday Touchpoints Kit, and update training with each new Workday release—all for no additional cost.</td>
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<td><strong>Adoption Kit</strong></td>
<td>The Adoption Kit helps accelerate the development of end-user training and use of self-service features and functionality, ultimately contributing to a successful Workday rollout. It includes a combination of videos and job aids for common employee and manager self-service tasks, as well as graphic assets, facilitation guides, and marketing materials. Training teams can use these materials as-is or customize content to meet unique organizational needs.</td>
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<td><strong>Workday Touchpoints Kit</strong></td>
<td>The Workday Touchpoints Kit is a collection of diagrams, heat maps, and organizational details that illustrate the connection points across all product areas within the Workday suite. These tools can be used by customers and consultants alike, with the end goal of maximizing the Workday application.</td>
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