



Workday Enablement Programs and Services

Review and Recommend Service

Workday offers a wide range of post-deployment services to help customers realize and increase the value of their investment. Whether you are planning to roll out new technology or enhance a current configuration, Workday provides a service to meet your need.

Review and Recommend is a fixed-fee service for customers who want help identifying areas for optimization, including current configuration, user experience, and new features and functions, as well as changes to support business drivers. A consultant helps you assess your current configuration in relation to Workday-delivered enhancements and your changing business environment. As well, the consultant offers tips on how to enhance your end users' experience with Workday.

During a Review and Recommend consultation, Workday reviews your current Workday usage and configuration with stakeholders, administrators, and users. We provide recommendations for optimizing your Workday applications, and guidance on how to follow up on the recommendations through a series of hands-on working sessions.

Delivery Approach

The Review and Recommend service has four stages:

Stage 1: Discovery and pre-meeting configuration review. This initial stage includes a tenant review and one or two conference calls with your key participants to discuss your current configuration, documented issues, and focus areas.



Key Benefits

- Identify opportunities for optimization
- Align your configuration with the business as it changes
- Equip your team with a detailed assessment along with recommendations from our experts
- Develop an actionable plan for introducing change to your tenant

Learn More About the Review and Recommend Service Feature Areas

To determine if a Review and Recommend Service is right for you, email an inquiry to customer.enablement@workday.com






Stage 2: Initial review session. Workday conducts this primary review either virtually or on-site with your key stakeholders to assess your tenant configuration and practices. Workday shares observations and recommendations, and works with you to identify areas that will be the most impactful for you. This content will serve as a focus for the virtual working sessions.

Stage 3: Virtual working sessions. These follow-up meetings are intended to help you take action on recommendations. Depending on your needs, the consultant can help you prioritize recommendations, develop conversion plans, prototype configuration changes, or delve deeper into select recommendations. This stage lasts two to three weeks.

Stage 4: Final review. In this final virtual working session with your stakeholders, Workday provides a summary of the working sessions including notes, proposed change details, impact assessments, and other content developed in the calls.

Other Workday Enablement Programs and Services

Learn more about how Workday Customer Enablement Services can help you maximize the value of your Workday investment on [Workday Community](#).

Services	Description
 Jumpstart Services	Adopt more Workday applications and recognize more value through this enablement-focused deployment approach for self-sufficient customers already in production.
 Deployment Services	Get guidance on your configuration as you accelerate the extension of your initial deployment by adding full features.
 Enablement Workshops	Collaborate and learn from other Workday customers in a one-to-many classroom format. Get hands-on support, knowledge, and coaching from Workday consultants overseeing the configuration of the feature area in your tenant.
 Office Hours	Ask questions about processes and configuration, or view tailored demonstrations of features you already own in one-hour appointments with Workday consultants.
 The Next Level	See Workday in action and get tips for deploying features in online demonstrations with Workday consultants.



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