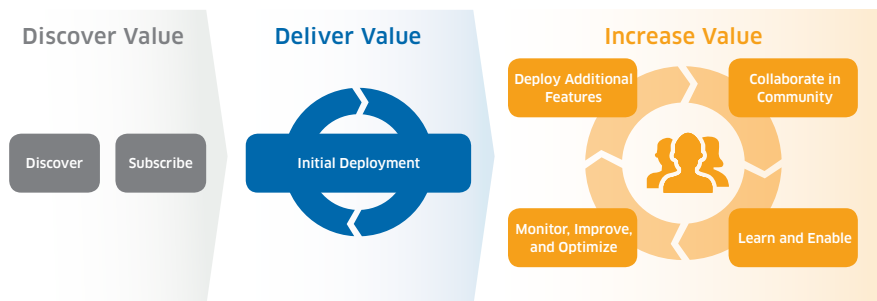




Drive Self-Sufficiency with Workday Office Hours

Workday offers a wide range of post-deployment services to help you maximize the value of your Workday investment. If you are rolling out a new feature, enhancing a current configuration, or determining if a particular product feature is the right fit, Workday can help with a broad mix of standard and premium services.



Workday Office Hours

Office Hours is a low-cost, appointment-driven service that is designed to help customers manage their ongoing deployment of features and functionality. Workday customers can set up blocks of time with Workday Office Hours Analysts to get the guidance they need.

What We Do

Customers schedule one-hour appointments to get help from analysts who will:

- Demonstrate and explain key product features.
- Review feature configuration with “how-to” support.
- Answer general questions on features and functions.

Office Hours analysts do not log into a customer tenant or provide production support in a customer tenant during Office Hours appointments.

Post-Deployment Services

	Included	Additional Cost
The Next Level	+	
Roadmap Sessions	+	
What's New Videos	+	
Premium Customer Success		+
Enablement Workshops		+
Jumpstart Services		+
Deployment Services		+
Office Hours		+
Review/Recommend Services		+
Learn On Demand		+

Value

- Carry your success beyond initial go-live.
- Adopt new Workday capabilities to realize and increase investment value.
- Get deep expertise where and when you need it.
- Increase your expertise with our help.

Feature Areas

Office Hours currently supports the following high-level feature areas*:

- Absence Management
- Benefits
- Core Human Resource Management
- Compensation
- Core Financials
- Cross-Application
- Integrations
- Mobile
- Payroll (U.S. and Canada)
- Reporting and Analytics
- Security
- Talent Management
- Time Tracking

* Find a current list of all feature areas supported by Office Hours and determine if it is right for you at the Enablement Services page on the Community: <https://community.workday.com/office-hours>. Contact us directly at customer.enablement@workday.com.



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