Workday Deployment Approach

We know your standards are as high as ours are. That’s why Workday leverages an ecosystem of expert consultants and consulting partners who use a common methodology to deploy our applications. Utilizing what we’ve learned through the discovery process, our team sets a Framework for Success by focusing both on getting you into production quickly and setting you up for long-term achievement.

Value
- Improve your time to value
- Higher quality deployments — a better match to your needs
- Realize and increase value of your investment after you go live
- The ecosystem provides a broad and diverse set of skills to meet your deployment needs

Workday’s vibrant partner ecosystem helps to ensure a successful deployment. In fact, more than 75 percent of Workday deployments are led by our expert consulting partners—partners that range from smaller, boutique firms to large, global systems integrators to HR business-process outsourcing providers. This diversity allows customers to find the right set of skills to meet any deployment need. We take care to certify all partner consultants via a rigorous process and hold quarterly business reviews with each partner to track projects and customer satisfaction.

The standard Workday Accelerated Deployment Methodology ensures a consistent deployment approach and easier communication within the ecosystem. As appropriate, based on their service offerings, partners can add to our methodology to better meet specific customer needs. Workday provides more than 270 preconfigured business processes to use as a starting point for an individual deployment—and iterative prototyping allows customers to tweak these processes to meet specific needs.
Knowledge Management
Workday offers numerous education opportunities that provide the right training to the right people through the right delivery vehicle.

- **Classroom Training** focuses on helping core project teams and administrators understand how to configure and use Workday.

- **Virtual Classroom Training** helps technical teams, power users, and administrators set up and maintain security, define business processes, and use Workday reporting and integration tools.

- **On-Demand Education** provides existing users and new hires who are running day-to-day Workday processes the knowledge necessary to be successful at their jobs. These offerings cover dozens of functional and technical topics.

- **Workday Adoption Toolkits** support a fast and easy on-ramp of employee and manager users. The toolkits include a facilitator guide, how-to steps, FAQs, and visual demos.

Framework for Success
Delivered through the **Customer Channel**, the one-stop shop on the **Workday Community** site for post-deployment tools and resources, the Framework for Success series is included as part of your Workday subscription. It’s a series of online presentations that prepares you for life in production as a Workday customer.

- **Tools to Keep You Connected** outlines the free resources and education opportunities that are available to you through the Workday Community.

- **Preparing for Life in Production** helps you understand the key roles needed and suggests how to structure your support organization.

It also educates you on what resources are available post-deployment to realize and gain additional value from your Workday investment.

- **Workday Updates** walk you through what happens and what you need to do when Workday updates its suite of applications.

- **Customer Readiness** provides key information to get you ready to administer Workday for your organization.

Delivery Assurance
Workday Delivery Assurance is a premium service in which product experts from across our ecosystem assess your configurations and integrations at different stages of your deployment. This helps you identify best practices and gain optimal results from your deployment:

- **Project Plan Review** offers a review of the project plan to identify crucial tasks and milestones and ensure that the project plan adheres to the Workday Accelerated Deployment Methodology. (Only for Workday-prime projects.)

- **Integration Design Review** provides a review of the initial integration design early in the project and ensures configuring with best practices in mind.

- **Prototype Configuration Review** offers an evaluation of the initial design and configuration. This is executed prior to system testing in an effort to identify any preliminary issues.

- **Integration Build Review** allows for a detailed code and system configuration assessment.

- **Final Configuration Review** offers a final evaluation of the design and configuration that will be moved into production.