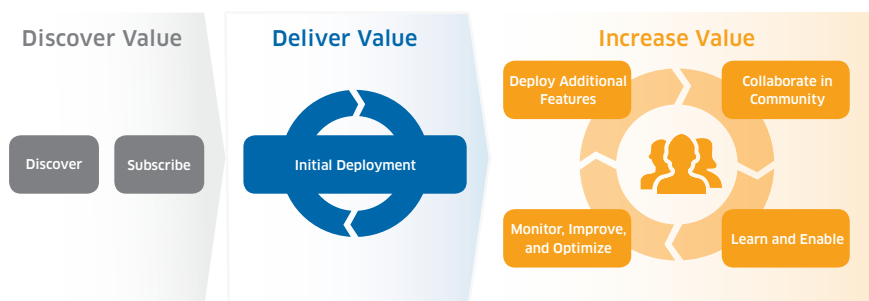


Workday Delivery Assurance

Workday Delivery Assurance provides tools and expertise to identify potential risks in your deployment lifecycle and ensure that your project is on track. Based on lessons learned from prior Workday deployments, the Delivery Assurance experts will validate that your project adheres to the Workday Deployment Methodology.

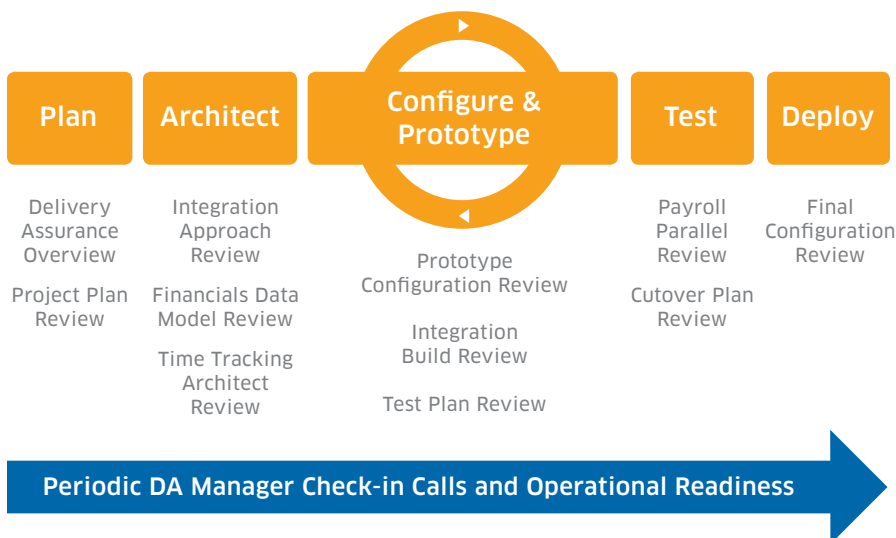


Key Features and Benefits

- Connects you with project, functional, and integration experts to confirm your configurations and integrations will work in production
- Provides an objective, experienced viewpoint to assist you with problem solving and troubleshooting
- Uncovers potential issues by conducting checkpoints throughout the Workday Accelerated Deployment Methodology

Delivery Assurance Checkpoints

The Delivery Assurance process involves a series of checkpoints at key project milestones to uncover potential issues and help mitigate risk.



These checkpoints include the following:

Project Management Reviews

- **Plan reviews:** Provides a detailed examination of the project plan, test plan, and cutover plan to validate critical tasks and ensure that all unique Workday Deployment components are considered. These

reviews check that the plans adhere to the Workday Accelerated Deployment Methodology.

- **Project meetings:** Supports your project activities, including steering-committee and project-status meetings.
- **Escalations:** Your Delivery Assurance contact coordinates any product or deployment issue escalations.
- **Operational readiness check-ins:** Periodic conversations to prepare you to support your Workday system in production.
- **Customer education:** Confirms that you are taking advantage of Workday's Success programs such as the Framework for Success.

Configuration Reviews

- **Prototype configuration review:** Evaluates the design and configuration of your tenant. This review happens early in the project—prior to system testing—to identify any design or configuration issues. This allows issues to be identified and remedied quickly with minimal impact to the project timeline.
- **Final configuration review:** Examines the design and configuration of your tenant before it is moved into production.

Integration Reviews

- **Integration approach review:** Occurs early in the project to ensure that your integrations are designed according to best practices. This includes reviewing the integrations for functional use cases, data mapping, performance, and scalability.
- **Integration build review:** Examines your Workday configuration to validate it adheres to Workday integration standards.



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